Quick Start Guide Vodafone Mobile Broadband USB Dongle K3772-Z

Designed by Vodafone



# Welcome to the world of mobile communications



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### Welcome

Your new Vodafone Mobile Broadband USB dongle lets you connect your computer to the internet over the Vodafone mobile phone network.

You can now browse the web, keep up with your email, or use any other internet service wherever there's a mobile network.

### Set up your USB dongle

Slide the back cover off the USB dongle, and insert your SIM as shown.



• Plug the USB dongle firmly into your computer's USB port.

If setup does not start on • Windows, browse to your USB dongle and doubleclick the file called 'setup\_vmb\_lite.exe'.

- Microsoft Windows: Your USB dongle should be set up automatically, and the application should start once setup is complete.
- Apple Mac: The first time you plug in your USB dongle, it will show up on your desktop like a disk. Double-click the Vodafone Mobile Broadband icon to install and start the application.

### Get connected

#### Connect/Disconnect

Connect to the internet via the mobile phone network or Wi-Fi, to browse the web or use email

#### 2 Status

Check the status of the current connection

#### 3 Shortcuts

Shortcuts to Vodafone services, My Account and Support

#### Apple Mac version

Please note that the Mac application offers the same features but looks slightly different



Anywhere you can make a call on your mobile phone, you should be able to open a mobile connection.

### Pay as you go Data Services

#### **Buying data bundles**

To surf the internet using Mobile Broadband you need to have a data bundle. Data bundles have both a megabyte (MB) allowance as well as an expiry date. If you use the MB allowance before you reach the expiry date, or if the expiry date passes before you've used all the MBs up, then either your next bundle will activate or you'll need to buy another bundle. Any unused MBs in a data bundle will not roll over. When you've run out of MBs you'll be automatically re-directed to <u>www.vodafone.co.uk/mbbmoredata</u>, where you can buy another data bundle online. If you prefer to pay by cash, simply visit any Vodafone shop. There are a range of bundles to choose from, so you can pick the one that's right for you. Please make sure you've got your Mobile Broadband number to hand.

#### Using data abroad

You can purchase a data bundle for Europe or the rest of the world from <u>www.vodafone.co.uk/mbbmoredata</u>. If you connect using Mobile Broadband when you're abroad and you don't have a data bundle that covers roaming, you'll be re-directed to this page automatically.

#### Your Mobile Broadband number

This is displayed in the My Account window, which you can open from the Shortcuts bar at the bottom of the Vodafone Mobile Broadband application window.

For help and support on Pay as you go Mobile Broadband please visit vodafone.co.uk/support/mbb.

### USB dongle LED lights

The LED light on your USB dongle shows which kind of mobile network has been found, and whether the USB dongle is connected to that network.

#### Green blinking

A GPRS network has been found - you could connect

#### Green solid

Connected via GPRS

#### Blue blinking

A 3G network has been found – you could connect

#### Blue solid

Connected via 3G

#### Light blue blinking

A 3G Broadband network has been found – you could connect.

#### Light blue solid

Connected via 3G Broadband.

### Signal strength



The strength of the mobile or Wi-Fi network signal is shown by the symbol to the left of the Connect button, and by the icon in the Windows Notification area.

The more bars that are filled in, the better the signal quality. At least one bar must be filled in order to connect.

Light blue blinking indication may not appear on some networks (even where 3G Broadband is available). You will still be able to connect to the 3G Broadband network.

### Hints and tips

## (Windows) If the software does not install, or the install progress bar keeps looping

- From the Windows Start menu, select Settings>Control Panel>System>Hardware>Device Manager
- Expand 'Universal Serial Bus Controllers'
- Right-click 'USB Mass Storage Device' and select 'Uninstall'
- If your devices are not reloaded, select 'Scan for Hardware changes' from the 'Action' menu.

#### Check software update preferences

 Set your operating system and other programs to notify you of software updates instead of downloading them automatically.
Otherwise they may slow down your mobile connection, or exceed your data usage limit.

#### Would you like to speak to us?

Please find our Call Centre's contact details below.

- From a Vodafone Mobile: 191
- From another UK phone: 08700 776 655
- From abroad: +44 7836 191 919

Please have the following details to hand:

Mobile Broadband number, plus device model name, firmware and software version. All details are easy to find in the application under My Account or My Device.

Charges apply. See <u>www.vodafone.co.uk/personal</u> or go into your local Vodafone store for details.

The term Mobile Broadband together with the 'birds' design is a trademark of GSMC Limited.



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Product Code: K3772-Z VMB 10.x 03/12\_en\_UK

