



SDKLINUXSUPPORT: Freescale QorIQ Linux SDK Support

Manufacture Part Number: SDK-SUPPORT

Description

Tap into Linux® experts for development on QorIQ and QorIQ Qonverge processors. Get direct support from Freescale for the QorIQ Linux software development kit (SDK). By connecting with Freescale experts, you gain key Linux insider information during your development cycle.

Features

- Priority in front of ALL unpaid support
- Bypasses generic non-Linux SDK support staff
- Next Business Day engagement with Linux expert staff
- Engagement maintained until a resolution has been made
- Resolutions usually include:
 - Research and answer
 - Workaround recommendations/suggestions
 - Clear identification, acknowledgment and support on bugs in the software, when identified as such
- Engagement with SDK development activities

System Requirements

- A compatible browser for issuing service requests to <http://freescale.com/support>
- A valid Freescale.com account, using a business email address

Support Policy

- 1 year of technical support
- All support submitted via <http://freescale.com/support>
- Maximum of three employees submitting support request
- Limited to a single Freescale board and processor per support contract
- Freescale must be able to reproduce or visualize the issue on the Freescale board
- Support is provided ONLY on the latest SDK and prior SDK