



June 16, 2015

Dear Valued Customer,

Carling Technologies is planning to make two changes to the process used to paint rockers for its V, S, L, L2, N, SRS and RLD series switches. We are submitting this PPCN to you to formally communicate our intent to make these changes.

In the first change, we are installing a Paint Line in our production facility in Mexico. The project is planned to be completed, including all testing, on November 20, 2015. We plan to submit our test report to you on November 23 and we are requesting your approval by December 11, 2015.

The second change involves a new production facility for one of our painting suppliers. One of our painting suppliers recently informed us of their intent to establish a new production facility closer to our production facility in Mexico. The project is scheduled for completion, including testing, on August 3, 2015. We plan to submit our test report to you on August 10, 2015 and we are requesting your approval by August 31, 2015.

There will be no change to the fit, form or function of the painted rockers. In both cases above, the same equipment and paint suppliers (OEM's remain the same) that are used for the current process will be used for the new processes. Our suppliers' motivation to establish a facility closer to our production facility is to provide shorter delivery times. Carling's motivation for investing in its own paint process is to; a) reduce the lead-time for painting and b) to address an action item from our Business Continuity Planning process to establish another source for painting.

We have developed the following test plan to evaluate these process changes;

- 1. UV resistance, per ISO 4892-2, Method A
- 2. Wear resistance, per ASTM F2357
- 3. Paint adhesion, per ASTM F1842
- 4. Chemical Resistance, per ISO 16750-5
- 5. Color/gloss/texture comparison, per Carling test
- 6. Paint thickness, per Carling test
- 7. Illumination characteristics, per Carling test

We are submitting Process Change Notifications' to you now and will notify you on August 3, 2015 for our Supplier's Process Change approval and November 23 for the Carling Painting Process change approval. In both cases we request your approval of these changes within 15 days so that deliveries are not impacted.

If you have any questions about these changes please contact us at <u>carlingpaintppcn@carlingtech.com</u>, or call Hillary Marsh or Lauren Thomas at 860-793-9266.

Regards,

Lauren Thomas

Global Quality Manager