

Business Unit: Electronics**PI/16/044/S****Product range:** DC1 / DIN Signal + har-bus 64**Date:** 2016-06-08**Author:** Ansgar Thomas**Title:** **PI har-bus 64 male customer information - PI.docx**

Dear Ladies and Gentlemen,

We have to inform you about a potential defect we found in some of the delivered products. During the plating process a defect occurs and due to human mistake not all concerned contacts were scrapped. The failure is that on some of the contacts in row Z it can happen that part of the gold plating flakes off. This especially can be seen after the connector has been disposed to heat, e.g. during soldering process.

Concerned part number is 02 01 160 1101.
Concerned contacts are only in row d (outer row).
Concerned date codes are 1536 and 1538.
All other date codes and part numbers are not concerned!

You can find the date code information on the label of the packaging as well as printed on the connector flange (see picture).

How can a customer identify whether or not his connectors are concerned?

- 1.) Check part number: Only 02 01 160 1101 can be concerned
- 2.) Check date code: Only 1536 or 1538 can be concerned.

Please check whether you have still connectors not used on stock. Please send all these connectors back to HARTING and order new quantities. We will deliver them to you immediately. Furthermore you find detailed return information enclosed.

In order to avoid any inconvenience by using already installed products and due to the greatest importance to quality we meanwhile perform further tests and will inform you if any negative impact should be detected.

We would like to apologize for any inconveniences and thank you for your understanding and your support.

In case of any questions regarding the mentioned situation, please contact us.

Best regards

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