CN Information

Change Notice Information Announcement

Customer Care Center: 1(888)778-2733 or email: ccc@schneider-electric.com



RED Flag Notice Time to End of Commercialization: 5 Months

Note: The red flag notification signals an **obsolescence**, withdrawal or discontinuation of an offer.

Product	HMIG5U	Customer	1(847) 441-
Name(s):		Support No.	2540
Product Line	Magelis HMI GTU Open Box	Document	7/17/2017
Description:		Issued:	

Description of Change:

Industry Business announces the obsolescence of Magelis HMI GTU Open Box, part number: HMIG5U, effective December 31, 2017. The recommended migration path for this product is the new and improved version of the GTU Open Box, part number HMIG5U2, which will launch on July 31, 2017.

The new GTU Open Box, HMIG5U2, is a direct replacement for the current version, HMIG5U, with an **identical physical form and fit, as well as the same list price.** The new GTU Open Box has almost twice the CPU performance and has double the storage space with a 32 GB Cfast card. The configuration software for the new Magelis GTU Open Box is Vijeo Designer version 6.2 SP5.1 or higher, and it will also be compatible with Vijeo XD software when it becomes available. Please note, the operating system image from the current GTU Open Box, HMIG5U, will not be compatible with the new GTU HMIG5U2 and will need to be reconfigured.

Please reference the attached transition supplement for more information.

Inventory Disposition and Return Policy:

Use to depletion. Standard warranty applies. Ineligible for Stock Rotations. All sales are final.



Critical Dates						
Last Buy: (Or Until Inventory Depletion)	Product Support Ends:	Availability Date of New Product:	End of Commercialization			
12/31/2017	12/31/2021	07/31/2017	12/31/2017			

Transition Tools:

HMIG5U Obsolescence_Transition Tool.xls

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Definition of Dates:

- a. **Last buy** shall be the last date that we will accept a PO. This date shall take into account the lead time to build the product as well as current inventory levels.
- b. **Product support** shall be 1 yr beyond end of commercialization or last buy whichever the latter.
- c. Availability date of new product is when the new products are expected to be orderable.
- d. End of commercialization (EOC) if made to stock; this date will be before the last buy date (taking into account the build / shipping lead time as well as current inventory levels). If made to order; this date will equal the last buy date.

Note: Our factories have limited capacities for products going obsolete. Product availability will be set on a first come first serve basis.