

CN Information

Change Notice Information Announcement

Customer Care Center: 1(888)778-2733 or email: ccc@schneider-electric.com



RED Flag Notice Time to End of Commercialization: 20 Months

Note: The red flag notification signals an **obsolescence**, withdrawal or discontinuation of a product.

Product Name(s):	TSX Micro	Customer Support No.	1(888) 266-8705
Product Line Description:	Telemecanique TSX Micro PLC	Document Issued:	4/20/2018

Description of Change:

The TSX Micro offer was released in 1996 and it's been serving the marketing for more than 20 years. Being an 20 years old product line, the number one issue to maintain the product line is the component obsolescence issue. Over the time, as technology advances, most of the customer have moved to other product line (like M340 and others), the demand for TSX Micro has been dropped to a minimum level. Base on above, we are announcing the **End of commercialization** of TSX Micro (except reference TSXNTP100) with effective date **DEC 31, 2019**.

Please reference the attached transition supplement for more details.

Inventory Disposition and Return Policy:

Use to depletion. Standard warranty applies. Ineligible for Stock Rotations. All sales are final.

Product Photos



Current Product

New Product

Critical Dates

Last Buy: (Or Until Inventory Depletion)	Product Support Ends:	Availability Date of New Product:	End of Commercialization
Oct 31, 2019	12/31/2027	N/A	Dec 31, 2019

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Transition Tools:

Contact your local Schneider Electric Sales/Support resources to discuss the customer application. Only then can the proper transition PLC platform recommendations be determined.

For list of all part number affected see transition file: TSX Micro_2017 Transition Tool.xlsx

Definition of Dates:

- a. **Last buy** shall be the last date that we will accept a PO. This date shall take into account the lead time to build the product as well as current inventory levels.
- b. **Product support** shall be 1 yr beyond end of commercialization or last buy whichever the latter.
- c. **Availability date of new product** is when the new products are expected to be orderable.
- d. **End of commercialization** (EOC) if made to stock; this date will be before the last buy date (taking into account the build / shipping lead time as well as current inventory levels). If made to order; this date will equal the last buy date.

Note: Our factories have limited capacities for products going obsolete. Product availability will be set on a first come first serve basis.