HANHAA

Delivering Truth at Scale
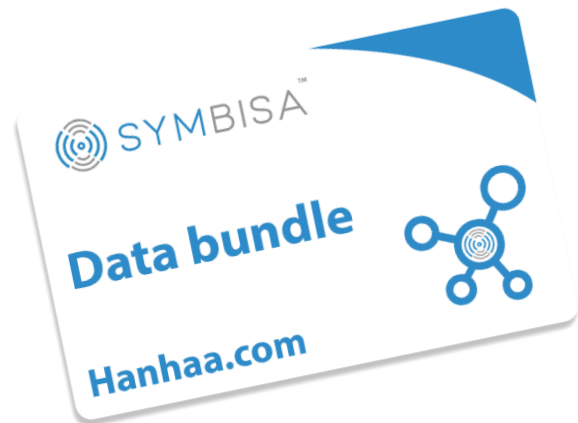
Symbisa SY-000001

SYMBISA™
CREDITS

What are Symbisa Credits?

The Symbisa model is based around pay-per-bundle events. An event* is a packet of encoded data sent from the Symbisa device. The data is un-packed via the Symbisa User Portal before sending the feature-rich data to the user through the portal, an API or directly via streamed functions into Excel. Think of it like a text message allowance, where every time a text is sent, 1 unit is decremented from the allowance pool. The data is transferred safely and securely on the Hanhaa Mobile Network.

*1 credit = 1 event from when the data is sent from the Symbisa device

What is the Hanhaa Mobile network?

Symbisa runs on the dedicated Hanhaa Mobile network which means there are no data-roaming surcharges for the service. For the Symbisa development release Symbisa services will be limited to Mainland Europe and North America USA/Canada.

How long with the Credit last?

How long the credit lasts, depends on how frequent the interval range was set for a Symbisa device on when it sends back each data event. An event is a point-in-time when the Symbisa device securely sends a payload of sensor array data (from all or selected sensors) via the Symbisa service to the user. The interval between events is set-up via the Symbisa User Portal. Events can be set at regular intervals between once every 10 minutes to once a day.

How Does it Work?

Each unit ships with 500 events for free which are ready to go, as soon as the device is registered. Further credit bundles of 1000 credits can be purchased and added to your account. Simply add the credit bundle id that you received when purchasing into the Symbisa portal and you are good to go. Each Credit Bundle lasts for 60 days.

Can event bundles be shared across multiple devices?

Yes, users can consume events from a single bundle across multiple devices. The credits are fetched from a pool to which all Symbisa devices in an account have access to.