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27th February 2020

Dear Customer,

## Regarding: The Storm 5100 Series of tough weather resistant displays.

## As a pro-active vendor Storm Interface must, regrettably, give notice to our customers of a product discontinuation.

Manufacture of the Storm 5100 Series Toughened Weather Resistant Data Displays will be discontinued as from 31st March 2020 or when limited existing stocks are depleted.



Storm product part numbers affected by this discontinuation are:-

Part Number 5103-000X	Description 4 or 8 x 20 character display, industrial spec
5103-100X	128 x 64 pixel graphic display, industrial spec
5100-000X	4 or 8 x 20 character display, industrial spec
5100-100X	128 x 64 pixel graphic display, industrial spec
5103-010X	4 or 8 x 20 character display, extreme spec
5103-110X	128 x 64 pixel graphic display, extreme spec
5100-010X	4 or 8 x 20 character display, extreme spec
5100-110X	128 x 64 pixel graphic display, extreme spec
5100-FK0X	Underpanel fitting kit for 5100 Series displays

Please note: An **X** in the part number represents any character or additional sequence of characters. Existing stocks of Storm 5100 Series Toughened Weather Resistant Data Displays continue to be fit for purpose, to meet the published specification and to be suitable for sale.

This unavoidable discontinuation has been caused by the unavailability of critical components or replacement components of a similar specification. We do apologize for any inconvenience to our customers and hope you will understand that this discontinuation has been caused by circumstances beyond our control. **No other Storm products or part numbers are affected by this discontinuation**.

## NEW:

As part of the continued development of Storm products we will soon announce exciting new additions to the Storm product range. It is our objective that these new products will further enhance the range of Storm interface devices; ensuring that, from within the range of Storm products, our customers will find human interface devices that perfectly meet their current and emerging requirements.

Thank you for your continued recognition of Storm Interface as a leader in product innovation. We continue in our commitment to provide you, our customer, with the very best products available.

Yours sincerely,



Peter W Jarvis Senior Executive Vice President.