# **CN** Information

#### **Change Notice Information Announcement**

Customer Care Center: 1(888)778-2733 or email: ccc@schneider-electric.com



# RED Flag Notice Time to End of Commercialization: IMMEDIATELY

Note: The red flag notification signals an **obsolescence**, withdrawal or discontinuation of a product.

Product	Aux Contacts for DP Contactors	Customer	1(847) 441-
Name(s):		Support No.	2540
Product Line	Definite Purpose Contactors	Document	04/26/2021
Description:		Issued:	

## **Description of Change:**

A decision has been made to only carry one Aux contact for DP Contactors. Today we have two different versions, which are allowed on the entire DP Offer from 20- 90A and perform the same identical function. The 9999 DD\*\* series Aux contact is obsoleted, and the 9999 D\*\* series aux contact will be the only version sold. The 9999 D\*\* series was found to be more Robust.

### **Inventory Disposition and Return Policy:**

Remaining Stock has been depleted, no longer available.

Product Photos		
22 21 13 14 19999 DD11 24 21 25 21 26 21 27 27 28 20 20 20 20 20 20 20 20 20 20 20 20 20	DECAME DE LA COMPANIA DEL COM	
Current Product	Alternative Product	

Critical Dates						
Last Buy: (Or Until Inventory Depletion)	Product Support Ends:	Availability Date of New Product:	End of Commercialization			
NA – as inventory allows	12/31/2021	NOW	4/1/2021			

#### **Transition Tools:**

Contact Arrangement	(20-90 A)	(20-90 A)	
1 N.O.	D10	DD10	
1 N.C.	D01	DD01	
1 N.O./1 N.C.	D11	DD11	
2 N.O.	D20	DD20	

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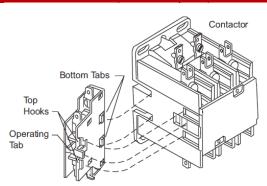


## **Definition of Dates:**

- a. **Last buy** shall be the last date that we will accept a PO. This date shall take into account the lead time to build the product as well as current inventory levels.
- b. **Product support** shall be 1 year beyond end of commercialization or last buy whichever the latter.
- c. Availability date of new product is when the new products are expected to be orderable.
- d. End of commercialization (EOC) if made to stock; this date will be before the last buy date (taking into account the build / shipping lead time as well as current inventory levels). If made to order; this date will equal the last buy date

Note: Our factories have limited capacities for products going obsolete. Product availability will be set on a first come first serve basis.

#### **Product Photos**



**Aux Contact (no change)** 

## **Product being Obsoleted**

9999DD11 (being obsoleted on left)

## 9999D11 Still active on Right.





## **Existing Product**