



# Agilent Technologies Service Pack

## Agilent Warranty Extensions

By selecting Agilent Technologies equipment you have already chosen from the most sophisticated and reliable products on the market.

The Agilent Service Pack extends the factory warranty of your Agilent instrument to 3 or 5 years giving you the Peace Of Mind of the highest possible quality of service in the unlikely event of your instrument failing.

No one knows Agilent Instruments better than Agilent. Here every repair is carried out using only original Agilent Parts in Service Centres which comply with the highest standards of quality.

The Cost of your warranty extension is protected from Price Increases, Currency fluctuations and can easily be budgeted at the time of purchase of your Agilent Instrument. It is the most Value Effective form of Support.

## Your Uptime is our Priority

The Agilent Products supported by the Service Pack are serviced through a replacement process known as Unit Exchange. In just three simple steps you will receive an Agilent refurbished or new instrument replacing the defective unit.

1. Log a Support call Using our Web based Service Tool *Infoline* or by calling one of our support centres

2. Indicate your Model Number, Serial Number and confirm your shipping address. A replacement instrument will be promptly on its way.
3. Receive the replacement instrument and place the failing instrument in the same shipping box, seal it and affix the pre-paid and pre-filled label for shipping back your instrument to Agilent.

## Activating your Warranty Extension could not be easier

Spend just a few minutes to activate your warranty extension as soon as you receive your instrument and its Service Pack.

Follow the simple Set-by-Step instructions included in the Service pack to log on our Web tool *Infoline* or call one of our support centres

Provide the Model number and Serial number of the instrument you have just purchased together with the Activation code from your Service Pack,

Your request will then be processed and your warranty extension updated in our Customer Support systems.

Finally you will receive an acknowledgement email advising you of the new warranty details.

Remember to activate your warranty extension as soon as possible and in any case before the factory warranty expires.

## Choose the right Service Pack for your Instrument

There are two categories of Service Packs, each one has a 3 Year Warranty Extension and a 5 Year Warranty Extension option. The correct Service Pack Category should be chosen depending on the Agilent Instrument Model.

Category 1			
1146A	34905A	E3612A	E3630A
34405A	34906A	E3614A	E3640A
34901A	34907A	E3615A	E3641A
34902A	34908A	E3616A	E3642A
34903A	E3610A	E3617A	E3643A
34904A	E3611A	E3620A	

Category 2			
1144A	34411A	E3634A	E3648A
33210A	34970A	E3644A	E3649A
33220A	E3631A	E3645A	E5810A
34401A	E3632A	E3646A	N2779A
34410A	E3633A	E3647A	

## Contact Us

To check warranty on any piece of Agilent Test and Measurement equipment, simply log into our *Infoline* tool.

Agilent *Infoline* - your window into Agilent's service centres:

[www.agilent.com/find/service](http://www.agilent.com/find/service)

Product specifications and descriptions in this document subject to change without notice.

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