



infrastructure for a connected world

PRODUCT CHANGE NOTIFICATION

Product Category SURFACE RACEWAY **20230224-1**

Product Group ROAR

ISSUE DATE: ☐ NA ☒ EMEA ☐ LATAM ☒ 24-Feb-23

IMPACTED REGIONS: ☒ DISCONTINUATION

REASON FOR CHANGE: ☐ OTHER

DESCRIPTION OF CHANGE: (Required)

Panduit will be making the following changes, effective throughout all territories and countries in the EMEA (Europe, Middle East, Africa) and APAC (Asia Pacific) markets only. The Above Floor Raceway product line will no longer be a part of our standard product offering in the EMEA and APAC regions effective May 25th, 2023.

Photos/Drawing (where applicable)

IMPACTED PART NUMBERS AND REPLACEMENT PART NUMBERS: (where applicable)

DATES: DISCONTINUATION AND NEW PRODUCT AVAILABILITY:

SCHEDULE FOR CHANGE	Year (YYYY)	Month (MM)	Day (DD)
New product sample availability date			
Old product discontinuation date*	2023	5	25

***Important:** A return material authorization (RMA) may be obtained for these affected part numbers and they may be returned up to 60 days after the product discontinuation announcement date if purchased within the last 18 months and subject to the return policy requirements outlined in Panduit's Authorized Distributor Policy. Please contact your local Panduit Customer Experience team if you have any questions.

CUSTOMER SERVICE CONTACTS

ASIA PACIFIC	AUSTRALIA: 1-800 7263848 AUS-CSVM@panduit.com	CHINA: 400-820-1900 CHN-CustomerService@panduit.com	HONG KONG: 800-965768 CHN-CustomerService@panduit.com
	INDIA: 000 800 6501844 (Fixed) 000 800 6500369 (Mobile) SGP-Customer_Service@panduit.com	INDONESIA: 001 803 65 7571 SGP-Customer_Service@panduit.com	JAPAN: +81-3-6863-6000 JPN-CS@panduit.com
	KOREA: 02-2182-7300 KOR-CustomerService@panduit.com	MALAYSIA 1800 801435 SGP-Customer_Service@panduit.com	SINGAPORE: 1-800-7263848 SGP-Customer_Service@panduit.com
	TAIWAN: 0080 165 1487 SGP-Customer_Service@panduit.com	THAILAND: 001-800-65-6385 SGP-Customer_Service@panduit.com	
LATIN AMERICA	BRAZIL 08000562613 (Toll Free) BRA-custservice@panduit.com	MEXICO: +52-33-37776000 x80520 01 800 360 86 00 (Toll Free) MEX-customerservice@panduit.com	OTHER LA COUNTRIES: Phone USA 1-708-532-1800 TP-CS-INTERNATIONAL@panduit.com
NORTH AMERICA	USA & CANADA: 1-800-777-3300 cs@panduit.com	EMEA	EMEA: +44 208 6017219 EMEA-CustomerServices@panduit.com

IMPACTED PART NUMBER(s)
AFR4BCBL6
AFR4BCOS6
AFR4CCBL
AFR4CCOS
AFR4ECBL
AFR4ECOS
AFR4JB2SBL
AFR4JB2SOS
AFR4RABL
AFR4RAOS
AFR4SAM18IN
AFR4TBLGBL
AFR4TBLGOS
AFR4TRT70BL
AFR4TRT70OS
AFR4WTRBL
AFR4WTROS