

PA-285648

## **Product Advisory**

Issue Date: October 9, 2024

### **Change Type:**

**Quality Improvements** 

### **Parts Affected:**

PRODUCT NUMBER	Current Revision	Updated Revision	FW Version
BCM957504-N1100G	030	031	2.31
BCM957504-N1100GI	007	800	2.31
BCM957504-N1100GIB	003	004	2.31
BCM957508-N1200G	004	005	2.31
BCM957508-N1200GI	001	002	2.31
BCM957508-N2100G	031	032	2.31
BCM957504-N425G	030	031	2.31
BCM957504-P425G	019	020	2.31
BCM957508-P1200G	003	004	2.31
BCM957508-P2100G	028	029	2.31

# **Description of Change:**

In some systems there have been reports that the adapter fails to boot properly due to the FW not loading. This happens as the system is powering up and introduces noise on one of the controller test pin inputs before the pin's internal pull-down is activated. When this happens it can cause the controller to source the SPI serial flash clock output with an incorrect frequency. If the SPI clock frequency is wrong, the FW will not load. To fix this, a minor PCB change was made to the adapters listed below to tie this pin to ground. Each Thor 1 SKU is being updated with this improvement.



With existing boards, this issue has been seen during system integration when multiple AC power cycles are happening. The issue can only occur during an AC power cycle, and testing shows that it will not occur every cycle. Once the FW loads, subsequent DC power cycles or on-going operation is not at risk. This is because once the controller is powered on, the internal pull-down is permanently activated.

While making this update, additional pads were also added for future support of alternate regulator sources if required for supply continuity.

Additionally, each SKU will be updated to the latest available FW when released.

### **Effect of Change on Fit, Form, Function**

None

## **Effective Date of Change:**

This will be a rolling change indicated by the updated revision of the part number. All board SKUs will be updated by end of January 2025.

Please contact your Broadcom field sales engineer or Contact Center for any questions or support requirements. Please return any response as soon as possible, but not to exceed 30 days.