

July 10, 2020

To Our Customers and Distribution Partners:

Notification of a 3M<sup>™</sup> Thermally Conductive Epoxy Adhesive Cartridge Piston Change.

As part of our ongoing efforts to improve quality, supply and value to our customers, we are updating the cartridge piston design of our small duo-pak product line in 1:1 and 2:1 cartridges, including acrylic adhesives, epoxy and urethane adhesives. The new, updated piston design will reduce leaking, along with the benefits of the new cartridges that reduce cross contamination at the nozzle and improve overall cartridge stability. The most notable change will be the change in color and design of the pistons:

Current - Phasing out (Blue pistons)



New - Phasing In (White pistons)



Most importantly there is no change to the product formulation, and the adhesives will perform as it previously did and to specification. These changes will be implemented beginning with products manufactured in July 2020.

We look for your support of this transition. If you have any questions or need more information, please contact your local 3M Sales Representative or call 1-800-251-8634.

Regards,

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