

Newark Corporation

Account# 101232

RE: PRODUCT NOTIFICATION

Red Lion has received notification from one of our suppliers that a component used in some Red Lion switch models shipped between 6/1/2020 and 10/12/2020, may perform outside of Red Lion's required specification. The variance is not expected to affect most models built during this period.

The issue may however affect the following models with gigabit SFP ports. These units may experience a communication link failure when populated with gigabit fiber SFP transceivers.

SFP Models

7010TX	7012FX2	7018FX2	7018TX	7506GX2
7900CPU	NT24K-AC1*	NT24K-AC2*	NT24K-AC2-PT*	NT24K-DC2*

*When used with NT24k-SFP8 or NT24k-DM8 modules and gigabit fiber SFP transceivers

According to our records, you received units that may contain this component. The attached list contains the part number and serial number of each unit. If an SFP model is included in this list, please contact customer service at (717) 767-6511 for replacement options.

For all other models as a measure of Red Lion's continued commitment to quality, Red Lion will extend the standard product warranty for each unit by two additional years.

Sincerely,

Red Lion Controls

EXCELLENCE. REDEFINED.

Customer#/Name	Contact Name	PO #	Part #	Serial #
101232 Newark Corporation	Loretta Evans	800523	716TX;	SN 1794657
			114FX6-SC;	SN 1740167
		399770	114FX6-SC;	SN 1782484
		381116	114FX6-SC;	SN 1789205
		646137	116TX;	SN 1763905
			508TX;	SN 1785081
			116TX;	SN 1763906
			116TX;	SN 1763901
			116TX;	SN 1763898
			116TX;	SN 1763904
		589307	116TX;	SN 1786843
			116TX;	SN 1786863
			116TX;	SN 1786861
			116TX;	SN 1786844
			116TX;	SN 1786866
			116TX;	SN 1786848
			116TX;	SN 1786860
			116TX;	SN 1786850
			116TX;	SN 1786862
			116TX;	SN 1786851
			116TX;	SN 1786864
			116TX;	SN 1786852
			116TX;	SN 1788281
			116TX;	SN 1786854
			116TX;	SN 1786857
		486454	516TX;	SN 1782317
			516TX;	SN 1785826
			516TX;	SN 1782320
			116TX;	SN 1795029
			116TX;	SN 1795025
			116TX;	SN 1795166
		246862	304TX;	SN 1779357
			304TX;	SN 1779354
		200885	304TX;	SN 1780153
			304TX;	SN 1780146
		439486	304TX;	SN 1789538
			304TX;	SN 1789537

589306 508TX; SN 1787857

690241 716TX; SN 1741362

278879 716TX; SN 1782130

475709 716TX; SN 1785365
716TX; SN 1785363