

**Infoletter Number:** 214702

**Date:** 26.11.2021

**Title:** SHT85 Supply Issues

**Product Identification:** Sensirion part number 3.000.074 and 3.000.458

**Change Severity:**       Major                                       Minor                                       N/A

**Reason for Change:**       Design                                       Production                                       Logistics  
 Manufacturing Location                                       Quality/Reliability                                       Material

**Change Description:**

In the past year, Sensirion has put every effort to support its customers with timely deliveries in hostile and challenging times. While for most products, Sensirion was able to enable shorter leadtimes than the current industry standard, the SHT85 suffered from stress from two sides.

- Repeated supply chain issues on our supplier's side.
- Several independent quality issues of the delivered parts, originating from external components, which could not be fixed within our production and therefore failed our part approval.

Doing our best to alleviate the situation, we have fully filled the supply chain from our side but depend on a multitude of components and processes at suppliers, where visibility stays limited, much to our sincere regret. Since we do not support non-fact-based information, we regret a certain lack of visibility for you, but assure you to update you and deliver parts in the timeliest fashion as soon as we can commit to delivery dates. First replacement parts have arrived on 26.11.2021 at Sensirion and are currently being processed. Deliveries by order of PO will start within 10.12.2021. A second batch of deliveries is expected within 06.12.2021 leading to customer shipments within 20.12.2021. We expect to be able to deliver on average 50% of outstanding orders until end of the year.

Furthermore, article 3.000.458 (SHT85 with conformal coating) is hereby cancelled and considered obsolete, re-voking it's introduction announced in Infoletter 202301. Corresponding existing and future orders will be replaced by 3.000.074, unless customers wish cancellation of their PO.

**Identification Method to Distinguish Change:**

**Qualification Data:**       available                                       will be available by                                       not applicable

**Samples:**                                       available                                       will be available by                                       not applicable

**Quantifiable Impact on Quality & Reliability:**

– N/A

**Estimated Implementation Date\*:** 26.11.2021

**Last Time Buy Date:** N/A.

**Last Ship Date:** N/A

\* The Estimated Implementation Date is the forecasted date that a customer may expect to receive changed product. This may be affected by fluctuations in supply and demand.

**Sensirion Contact:** [info@sensirion.com](mailto:info@sensirion.com) and/or Key-Account Manager

All correspondence must be sent to the Sensirion contact e-mail address listed above.