





# Your

# **USER GUIDE**

# **INSTALLING YOUR MANHATTAN SX**

# Unpack the following from your Giftbox:



#### You'll need:

- A TV with an HDMI input, SCART input or RCA audio/video inputs
- A satellite TV cable from a dish pointed at 28.2° East.



Before you plug in, please read the Safety section of the Important Information booklet.

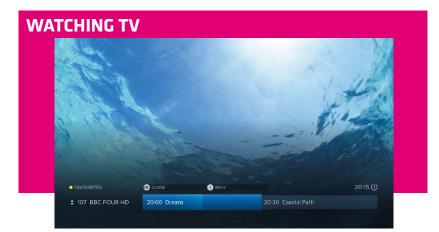
#### **Connect Up**

- Connect the satellite TV cable from your satellite wall socket to SX's 'DISH IN' socket.
- To connect to an HD or HD Ready TV, use the HDMI lead.
- To connect to an older, analogue TV:
  - Connect the single yellow minijack at one end of the AV lead to the SX's 'AV' socket.
  - If your TV has yellow/white/red RCA inputs, connect the corresponding RCA connectors at the other end of the AV lead directly to your TV.
  - If your TV has a SCART socket, connect the corresponding RCA connectors to the included SCART adapter, then connect the SCART adapter to your TV.
- To receive software updates over the internet, connect the SX to your router using an Ethernet cable. Alternatively, you can connect using Wi-Fi during the initial setup.
- Finally, plug the AC power adapter into a wall socket that is turned off, then connect the other end to the SX



#### Switch On

- Open the battery compartment cover on the back of the remote by pushing the catch.
   Onsert the batteries, matching the + and symbols to what is marked on the inside of the compartment. Replace the cover.
- Turn on the wall socket you connected the Manhattan SX to and it will switch on.
- Turn on your TV set and choose the input you connected your Manhattan SX to. Most TV
  remotes use a button labelled 'AV', 'SOURCE', 'INPUT' or , with each press cycling
  through your inputs.
- Follow the on-screen instructions to set up your SX.



#### Now & Next Browser

The SX makes it easy to browse what's on whilst watching full screen TV. Press **OK** to display the Now & Next Browser, then use the directional pad to browse what's on.

- · To watch a programme on now, press OK
- To set a reminder for a programme on later, press **OK** (see page 9)
- To view detailed info about a programme, press (i) (see page 6)

#### **Quickly Changing Channel**

There are 3 ways to directly change channel whilst watching TV:

- Press P-UP or P-DOWN to change to the channel above or below
- Enter a channel number with the number buttons
- Press SWAP to change to the last channel you were watching

#### Volume & Accessibility

- Turn the volume up or down with V+ or V-
- Mute and unmute the sound with
- Toggle Subtitles and Audio Description on and off with the SUB and AD buttons

# TV GUIDE



#### **Basics**

Press GUIDE to display the full TV Guide and browse what's on across the next 7 days using the directional pad.

- · To watch a programme on now, press OK
- To set a reminder for a programme on later, press **OK** (see page 9)
- To view detailed info about a programme, press (i) (see page 6)

#### **Quickly Navigating**

As there are lots of channels and programmes to browse, you can get around more quickly by:

- Pressing P-UP or P-DOWN to page up or down
- · Holding LEFT or RIGHT to skip through time
- Pressing or to skip 24 hours backwards or forwards

When you've browsed ahead, press to skip back to what's on now.

#### Lists

The TV Guide can be filtered to show only channels in a certain genre (e.g. Drama or Movies) or your Favourite Channels. Press to select a list. You can also choose to edit your Favourites.

# **PROGRAMME INFO**



The info screen displays the description, genre and other key information for a programme. It is displayed by pressing (i) when watching TV, using the Now & Next Browser or the TV Guide.

#### **Icons**

Part of a series

HD

In HD

SD•HD

Available in HD on another Channel 5.1

R

Programme is in two or more parts (e.g. a movie split by the evening news).

s

Subtitles

AD

Audio Description

Surround sound audio

G

Guidance

#### **Browsing Series & Repeats**

- If the programme is part of a series, you can press UP to browse all episodes in the schedule.
- If the programme is showing again on any channel, you can press DOWN to browse repeats in the schedule.

# **MENUS**



Press MENU to display the Main Menu. Use UP or DOWN to highlight an option and OK to select it.

Press BACK to go back to a previous menu or EXIT to return to full screen TV.

### **Main Menu Options**

#### TV Guide

Browse what's on across the next 7 days. You can also press GUIDE (see page 5).

#### Reminders

View and cancel reminders that have been set.

#### Channels

Manage your favourite and protected channel lists or delete channels (see page 8).

#### Settings

View and modify the SX's settings.

#### Help

View Help with using the SX and detailed System Info for troubleshooting.

# Manhattan EDIT FAVOURITES Press OK to deselect channel 1 of 205 channels selected CONFIRM 102 BBC TWO HD CANCEL 103 ITV 104 CHANNEL 4 105 CHANNEL 5 HD 106 BBC ONE HD 107 BBC FOUR HD

#### **Favourite Channels**

Select 'Edit Favourites' in the Channels Menu to choose channels for your favourites list. As explained on page 5, your favourites can be used to filter the TV Guide. They can also be quickly browsed using the Now & Next Browser:

- Whilst Watching TV, press **OK** to display the Now & Next Browser. Notice that in the top left of the browser it shows: 

  EAVOURITES
- Whilst the Browser is displayed, each press of \_\_\_ cycles through your favourite channels.

#### **Protected Channels**

Protected Channels are hidden and can only be shown by entering your PIN. To choose channels to protect, select 'Protected Channels' in the Channels Menu and enter your PIN.

When you want to temporarily show your protected channels, highlight 'Protected Channels' in the Channels Menu and then select the 'Show' option that appears to the right. After entering your PIN, all Protected Channels will be shown until the SX next enters standby or you choose the option to hide them again.

## **Deleting Channels**

Channels can be deleted entirely by selecting the 'Delete Channels' option in the Channels Menu. If you want to restore them in the future, select the 'Freesat Retune' option in the Tuning section of Settings.

# REMINDERS



#### **Using Reminders**

When a programme on later is highlighted in the TV Guide or the Now & Next Browser, press OK to add a reminder. To cancel it, press OK again.

Reminders are displayed 60 seconds before a programme is scheduled to start. The SX has an option in the Tuning section of Settings called 'Reminder AutoTune' that is turned off by default, meaning:

- A reminder will only be displayed if the SX is on
- You must choose to watch the programme within 60 seconds to change the channel
- If you don't, the reminder will be cancelled and the channel will not change

When 'Reminder AutoTune' is turned on:

- If the SX is in standby it will turn on for the reminder and the channel will change automatically
- If the SX is on the reminder will be displayed as normal and at the end of the 60 seconds the channel will change automatically

# **Managing Reminders**

All reminders can be viewed and removed in the Reminders Menu. Press **MENU** and select 'Reminders'.

# **REMOTE CONTROL**

ψ

Standby on/off



Volume up/down

M

Mute



Audio Description on/off



Subtitles on/off





Next/previous channel when watching TV

Page up/down the TV Guide and other menus



Open the Main Menu



Display programme information















Navigate menus



Display Now & Next when watching TV

Select options & perform on-screen actions



Open the TV Guide



Swap to the last channel viewed



Back to previous menu or to watching TV



Exit all menus and watch



Open a channel's interactive service (if available)





Enter a channel number

# **TROUBLESHOOTING**

PROBLEM	POSSIBLE CAUSE	WHAT TO DO
There's no picture or sound and even the SX's menus can't be seen	The HDMI/AV cable may be disconnected.	Check the HDMI or AV cable connections between the SX and your TV.
	The input the Manhattan SX is connected to may not be selected on your TV.	Select the correct HDMI/AV input (see your TV's manual for guidance).
	Your TV may not correctly communicate the resolutions it is capable of and an incompatible resolution may be selected.	<ul> <li>Turn the SX on and wait 30 seconds</li> <li>Press MENU</li> <li>Press &amp; Hold '0' for 5 seconds</li> <li>The SX will try each of the 3 HD resolutions for 15 seconds in this order: 1080p, 1080i and 720p</li> <li>Select 'Confirm' when you can see the picture</li> </ul>
No signal found during Install	Cable from the satellite dish may be disconnected.	Check the cable connections between SX and dish. Consult your installer if necessary.
	Dish may be out of alignment or pointing at the wrong position.	Consult your installer to have the dish re-aligned.
	Signal is from an SCR distribution network.	Configure SCR settings when option displays during signal check. Consult your installer.
	Freesat satellite failure.	Check Freesat's website at www.freesat.co.uk
Postcode not accepted during Install	Freesat broadcast error	Choose not to try again and the installation will continue with the default channel line-up
	No space in postcode	Make sure the space is entered in the postcode.
The TV picture is not HD	You may be watching an SD channel or using the AV connection to your TV.	Connect the SX with an HDMI cable to an HD-Ready TV and select an HD channel.
No information for a channel in the TV Guide	Information on the channel not downloaded.	Wait for the Guide to download.
	You are on a Non-Freesat channel.	Select a Freesat channel.
Your remote control does not work	The SX is not turned on or its front is obstructed.	Ensure the front of the receiver is not obstructed.
	Remote batteries may have run out of power	Replace batteries in the remote control.
Your SX switches off after 3 hours	The SX is set to go to standby by default after 3 hours without interaction.	Set Auto Standby to 'Off' in the System section of Settings.
You can't remember the PIN	You've forgotten it or someone has changed it.	Your PIN can be reset with the master PIN. Please contact us.

# **KEEP IN TOUCH**



#### **Online**

Keep up to date www.freesat.co.uk www.manhattan-tv.com

Follow us on Twitter @Freesat\_TV @manhattan\_tv

Find us www.facebook.com/Freesat



# **Email updates**

Sign up to be the first to find out what's on, and hear about new channel launches, competitions and the latest offers.

#### Register at www.freesat.co.uk/keepintouch

We promise to only send you interesting and entertaining news and TV reviews, and we'll never pass on your personal details to anyone you don't want us to.



# Support

For help with installation or using your new Freesat box, call us on 0345 313 0051 (local call rate) or visit www.freesat.co.uk/help

Manhattan helpline **020 8450 0005**Visit **www.manhattan-tv.com** 





If you have any questions about set up, installation or Freesat the team are here to help 0345 313 0051 customerteam@freesat.co.uk

# Manhattan

For any technical queries the Manhattan team are here to help **020 8450 0005 www.manhattan-tv.com** 

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