

Fluke Premium Care

Reduce unplanned expenses and get the most out of your tools

When you invest in the best equipment in the industry, you want your money to go as far as possible. Fluke Premium Care provides coverage above and beyond your tool's original product warranty, so you don't need to worry about unexpected downtime caused by damaged test equipment, accessories, or tools in need of calibration or repair.

Fluke Premium Care is available in both a Standard and Gold level with one-year or three-year plan options so you can choose the plan that is right for you.

	Standard warranty	Premium Care-Standard	Premium Care-Gold
Repair manufacturing defects	●	●	●
Annual calibration or performance test		●	●
Accident repair		●	●
Expedited calibration and repair		●	●
Expedited freight		●	●
Replacement of damaged accessories		●	●
Software updates		●	●
Priority tech support		●	●
Loaner equipment			●

See Terms and Conditions at www.fluke.com/premiumcare for more details. Prices subject to change without notice.

Certified calibration with performance check and refurbishment

Don't risk rejection of results by using an out-of-date tester. Fluke Premium Care includes one annual calibration and performance check per year, free of charge, at any of our Authorized Fluke Service Centers.

If damage is found, Fluke Premium Care will make the necessary repairs to refurbish your tester. This proactive coverage helps avoid an unplanned repair later.

Repair

No-hassle, no-charge repair services including labor, parts and priority shipping.

Accessories*

Accessories that originally shipped with your unit and have been qualified as defective by our technicians will be replaced, free of charge, during the term of your agreement.

Covered accessories include:

- Battery
- Power adapter
- Probes
- Cables

Priority technical support

Fluke Premium Care customers are provided with direct, priority phone numbers to our world-class Technical Assistance Centers (TAC) so your technicians can call us from your job site.

*some limitations , see Terms and Conditions

Fluke Premium Care helps you reduce downtime, lower your operational costs, and reduce unplanned expenses—all while giving you frictionless customer support. See how Fluke Premium Care compares to the individual costs of the services it covers:

Fluke Premium Care, 1 year plan			Individual services				
Model	Product Covered	Annual cost	Repair of defective unit	Damaged accessory replacement	Annual calibration and performance check	Expedited freight	Total potential cost
FPC1S-SCM190-1	190 Series ScopeMeter™ Portable Oscilloscope	\$720	\$1225	\$200	\$464	\$100	\$1998
FPC1S-MDA-500-1	MDA Series Motor Drive Analyzers	\$828	\$1383	\$400	\$622	\$100	\$2505
FPC1S-FPQ170-1	1770 Series Power Quality Analyzers	\$1080	\$1350	\$500	\$400	\$100	\$2350

Note: Costs are approximated as price varies depending on model, accessory, shipping location, etc.

Fluke Premium Care selection chart

Description	Choose your Fluke Premium Care service level			
	1-year Standard	3-year Standard	1-year Gold	3-year Gold
Fluke 190-102-III ScopeMeter Test Tool	FPC1S-SCM190-1	FPC3S-SCM190-1	FPC1G-SCM190-1	FPC3G-SCM190-1
Fluke 190-202-III ScopeMeter Test Tool				
Fluke 190-204-III ScopeMeter Test Tool				
Fluke 190-502-III ScopeMeter Test Tool				
Fluke 190-504-III ScopeMeter Test Tool				
Fluke MDA-550-III Motor Drive Analyzer	FPC1S-MDA-500-1	FPC3S-MDA-500-1	FPC1G-MDA-500-1	FPC3G-MDA-500-1
Fluke 1773 Power Quality Analyzer	FPC1S-FPQ170-1	FPC3S-FPQ170-1	FPC1G-FPQ170-1	FPC3G-FPQ170-1
Fluke 1775 Power Quality Analyzer				
Fluke 1777 Power Quality Analyzer	FPC1S-FPQ170-1	FPC3S-FPQ170-1	FPC1G-FPQ170-1	FPC3G-FPQ170-1

To see a list of supported countries and full terms and conditions, go to:

www.fluke.com/premiumcare

Contact your local Fluke dealer representative to obtain a quote for your specific products.

Fluke Premium Care order form

Please complete the required information below and provide to your distributor with purchase order. This information is necessary to complete the Fluke Premium Care order and service activation.

Fluke product owner

First name

Last name

E-mail

Company name

Mailing address (no PO boxes please)

Phone

City

State

Zip/Postal code

Fluke Product covered by Premium Care support plan

Fluke model number

Fluke serial number

Fluke Premium Care Plan (select from below)

		Fluke 190 Series Gen III ScopeMeter		Fluke MDA Gen III Motor Drive Analyzer		Fluke 1770 Series Power Quality Analyzers
1-Year Standard	<input type="checkbox"/>	FPC1S-SCM190-1	<input type="checkbox"/>	FPC1S-MDA-500-1	<input type="checkbox"/>	FPC1S-FPQ170-1
3-Year Standard	<input type="checkbox"/>	FPC3S-SCM190-1	<input type="checkbox"/>	FPC3S-MDA-500-1	<input type="checkbox"/>	FPC3S-FPQ170-1
1-Year Gold	<input type="checkbox"/>	FPC1G-SCM190-1	<input type="checkbox"/>	FPC1G-MDA-500-1	<input type="checkbox"/>	FPC1G-FPQ170-1
3-Year Gold	<input type="checkbox"/>	FPC3G-SCM190-1	<input type="checkbox"/>	FPC3G-MDA-500-1	<input type="checkbox"/>	FPC3G-FPQ170-1

Instructions for distributor

1. Provide drop ship purchase order for Premium Care plan selected above to Fluke Order Management.
2. Include required customer information on purchase order, on this order form, or on separate page.
3. Do not add any products on purchase order not being covered by Fluke Premium Care.