Product Information

PI-2022-003

Publication date: April 8, 2022



Subject: Allocation KN 19

Dear Sir or Madam,

we have already informed you in general terms about the emerging supply bottlenecks due to the worldwide shortage of raw materials. Despite our responsible actions, the situation has unfortunately come to a head with regard to the following products:

Article numbers	Description
1.12.000.XXX/0000	KN 19
9.12.000.XXX/0000	

With immediate effect, it is unfortunately no longer possible for us to supply the above products under the previous conditions and in compliance with the specifications agreed with you. Unfortunately, we can no longer obtain the materials required for the production of the above-mentioned products from our suppliers until further notice.

In part, this means that we will no longer be able to meet the planned delivery dates with immediate effect and that we will not be able to implement the delivery schedules generated by you from quantity contracts, planned figures, delivery plans, forecasts or purchase orders. As forecasts and delivery dates have not yet been agreed as binding in some cases, we must now expressly contradict them in advance. We hereby expressly point out that we will not be able to meet these deadlines and assure you that this situation has arisen through no fault of our own.

As things stand today, we expect the above-mentioned products to continue to be available as planned from calendar week 28 of 2022. We are of course examining further measures and options to reduce the potential damage caused by these bottlenecks and will try to be able to deliver again as quickly as possible.

Please do not hesitate to contact us if you have any questions. Please contact the contact person you know. We thank you for the trust you have placed in us and our products and look forward to further cooperation with you.

Best regards,

Product Management

The information in this sheet only contains general descriptions and / or performance features, which may not apply precisely as described to the respective application, and which my change due to further product enhancements. The technical data, illustrations and other information about our products are the mere results of individual technical testing. These descriptions and other product features are only binding if they expressly agreed upon at the time of the conclusion of a binding contract. In all other cases, we reserve the right to make technical changes as well as changes of availability. Pictures and other graphic illustrations are approximations only. All product names may be trademarks or brand names of the RAFI Group or any other sub-supplier of RAFI. The use of such by any third parties for their own purposes may infringe the rights of the respective entity holding those rights. Subject to change and errors excepted. Details about delivery times and availability are noncommittal and have no legal force.