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## Customer Operations

Dear NI Customer,

NI is discontinuing the four MXIe products, bundles, or accessories. You are receiving this letter because you have purchased one or more of these products in the past.

At NI, we are committed to our customer's success. **Therefore, we will continue to offer the PCIe-8361 for sale on a first come basis until January 31, 2023.** We will fill orders on a first-come, first-served basis until supplies are exhausted, based on the delivery date. We cannot guarantee that all orders will be filled. If you do not plan to transition to a replacement offering, we recommend you purchase all future-required PCIe-8361 units in this timeframe.

PCIe-8381 is not expected to have additional supply in Q4 2022 and will remain unavailable for quote or purchase. PCIe-8381's successor, PCIe-8382, is available for quote. We are working to improve the supply situation as we navigate H1 2023. An additional notification will be sent if Last Time Buy availability of PCIe-8381 becomes available.

EOL Products	EOL Product Descriptions	Replacement Product
782522-01	NI PXIE-PCIE8381, X8 GEN2 MXI-EXPRESS FOR PXI EXPRESS, 3M CABLE	788809-01 (NI PXIE-PCIE8382)
782361-01	NI PCIE-8381, X8 GEN2 MXI-EXPRESS FOR PXI EXPRESS INTERFACE	779933-01 (NI PCIE-8382)
779701-03	NI PXIE-PCIE8361, X1 MXI-EXPRESS FOR PXI EXPRESS, 1 PORT PCIE, 3 M CABLE	788922-03 (NI PXIE-PCIE8363)
779504-01	NI PCIE-8361, 1 PORT MXI-EXPRESS INTERFACE	788814-01 (NI PCIE-8363)

Once the lifetime buy date has passed, NI will continue to offer repair services for this product until January 01, 2024. After that time, NI will no longer guarantee the availability of repair services.

## Product Upgrade Details

Migrating existing applications to a replacement product may require a driver or connectivity change. Migration from PCIe-8381 to PCIe-8382 will require additional support for Windows 7 enablement.

We apologize for any inconvenience this may cause you. If you have any questions or concerns, please contact the appropriate resource listed below.

Action/Question	Contact
Ask for consultation or, preparation, or for general questions regarding the existing system upgrade or migration.	<a href="#">Migration and upgrade-qualified NI Partners</a>
Purchase the EOL product during its last-time-buy period or purchase the replacement product.	Your <a href="#">distributor</a> , <a href="#">ni.com/shop</a> , or call NI at the number listed at <a href="#">ni.com/contact-us</a>
Discuss extended availability or support coverage for the EOL product.	Your NI account manager or call your local NI contact number listed at <a href="#">ni.com/contact-us</a>
Troubleshoot or ask technical questions related to the EOL or product replacement(s). Note: This requires an active support contract (SSP).	Open a technical support request via <a href="#">ni.com/ask</a>
Research previous purchase history information or check order status.	<a href="#">Order status</a>
Discuss technical support or other services available for purchase, or any other issue not mentioned above.	Call your local NI contact at the number listed at <a href="#">ni.com/contact-us</a>

Best regards,

*James Thornton*

*Eric Myers*

*Product Manager*

*Principal Product Manager*

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