

# VoiceOFF® ... welcome, warn, inform



... Alarm Activated MP3 Message Player



VoiceOFF
automatically plays
MP3 messages
to welcome, warn
or inform people

New Network Model!

New! Schedule playing messages via the internet or a LAN.

Flexible! Trigger messages by PIRs, door contacts etc.

Easy! Use your own MP3 messages or off the shelf ones from us.

Integrate! With equipment like Alarms, Access, CCTV etc.

- √ New network function
- √ Free software
- ✓ Pro-software option
- √ Indoor or outdoor use
- ✓ Powerful 10W Output
- ✓ Stores & plays 1K MP3s
- ✓ Auto or Manual trigger

Sales or support 01246 200 000 sales@systemg.com





## What is VoiceOFF?

First launched in 2011, the VoiceOFF is a useful audio device that can be used to welcome, warn, inform or deter passers-by with an audio message or sound.

The post pandemic chip shortage has forced us to rethink the design with a superb outcome, Mark 4 now has a built in network connection so you can trigger messages over a network using our bespoke software (pg 13) or via 3rd party devices such as access control equipment.

VoiceOFF has 6 hard-wired alarm inputs (suitable for a door contact, PIR, keyfob or even the alarm output or motion detection trigger on your CCTV system) and will automatically play an MP3 sound file associated with each one. You can record your own file or simply pick a pre-recorded one (pg27).

A line input even allows you to use the unit as a loudspeaker for talkback using a Zip CCTV recorder!

Bespoke software written here in the UK

## "Trade only CCTV, Access & Security Equipment ...protecting your margins, helping you grow"



System Q Ltd are a leading UK manufacturer and distributor of CCTV, access and security equipment.

We designed our first CCTV camera over 25 years ago and have rigidly stuck to our principle of only supplying the trade with products over all that time. Our latest VOX400 product is a fantastic addition for any installer to add to their offering to win new business.

Our Latest ZIP CCTV equipment boasts Alexa & Google integration, facial recognition, vehicle detection and more. We use the best chipsets for our products and they frequently outperform our competition proving better value  $\pounds$  for  $\pounds$ .

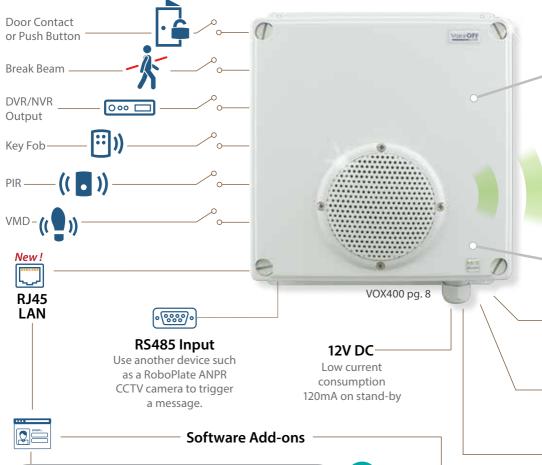
We run trade CCTV Installation Courses at our UK Head office in Chesterfield giving you the skills you need. So if you are looking for a loyal, long term partner to grow with, call us and get our latest product catalogue and account application. Let's work as a team to grow.

Call us on 01246 200 000 - Ask for Lisa or Phil.

System Q Ltd, Turnoaks Business Park, Hasland, Chesterfield, S40 2WB or find us online at SystemQ.com :: Email sales@SystemQ.com

## **Overview**

### **6 Alarm Inputs**



## **VOXPlayer Pro** Software



Optional Extra SOFT1026 pg.14-15

- ✓ Controls up to 20 VoiceOffs
- ✓ Independent scheduling
- ✓ Schedule messages in advance
- ✓ Repeat message function
- ✓ Adjust volume remotely
- ✓ Works over a LAN
- ✓ Easy to Learn

**OEM Branding Available** pg.14-15 for details!

## **VOXPlayer** *Lite*

## Widget

Allows manual control of a VoiceOFF over a Network. Simply select a message and play with the click of a mouse.

FREE with every VoiceOFF (VOX400) **SOFT1025** pg.14-15

## 1000s of pre-recorded messages

Choose from 1000s of pre-recorded messages and sounds at voiceoff.com





A free micro SD card is supplied pre-loaded with sample messages.

#### Attention ...

Fork lift trucks are operating in this area.

## Powerful 10W output

#### Warning ...

This area is being monitored by CCTV for security purposes.

See more examples on pg.27 or on the website VoiceOFF.com

#### Welcome ...

Please help yourself to tea or coffee, a member of staff is on their way.



#### Talk-Back

Customers with an appropriate DVR can achieve Talk-Back by connecting the DVR's line output to the VoiceOFF's line input. Two way talk would need a microphone into the DVR as well.



## \_

## **Relay Output**

Energised via an alarm, RS485 or network trigger.



### **Extension Speaker**

Add an extra speaker to extend the range of each main unit.



VOX120 pg.24

Add ons ... (full list pg.24-25)



















Ext. Speaker pg.24

Microphones pg.24

PIR pg.24

Keypads pg.25

Keyfobs pg.25

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## Automatically play MP3 messages to welcome, warn or inform people

VoiceOFF Alarm Activated MP3 Message Player

- ✓ Now with Network Connectivity
- ✓ 6 Alarm Inputs
- ✓ Powerful 10W Output
- ✓ Removable Micro SD Card for Storage
- ✓ Auto-Activated Using Alarm Inputs

- ✓ Use as a Talkback Amp with DVRs
- ✓ PC/DVR Control Via RS485 Connection
- ✓ Stores & Plays 1K Sounds
- ✓ IP65 Rated for External Use
- ✓ Built-in Relay

VoiceOff is an affordable, professional hardware solution to play messages or sounds to welcome, warn or inform people.

It can be triggered to play one of its on-board MP3 sound files using a hardwired trigger such as a door contact or PIR, by software, using its new network connection or via its RS485 input by interfacing it with an access control system.

The sound files are stored inside the VOX400 on a microSD card in MP3 format and the local file storage means messages are played instantly without any network delay. These sound files can be messages, alarm sounds, music or a mixture of all of them. You then can trigger the VoiceOFF to play the appropriate message or sound depending on your application, it can store and play 10K individual sound files making it more than capable of the most demanding installs.





A shop might use the VOX400 for example to play a welcome and special offer messages, an industrial unit may have a VOX400 in a yard area warning off intruders at night by saying "This area is protected by CCTV". A hospital might use it to play informative messages like "Now please wash your hands" or "These premises are strictly no smoking".

Many end-users and installers have there own applications such as playing "doors now closing", "alarm now setting" etc. The VOX400 is an extremely flexible product for the professional installer.

The VoiceOFF has voltage free contacts that change over whenever it plays a message. You can use these contacts by a suitable interface to control lights, access or CCTV equipment. The latest VOX400 model can be triggered and controlled with software so you can even trigger the relays remotely!

Housed in an IP65 case, it can be used either outside or inside and its built it Stereo Amp delivers 10W per channel with an adjustable volume control both on the PCB and in the free **VoxPlayer** *Lite* software bundled with the product. The VOX400 has only one speaker leaving its second 10W channel available to drive a slave speaker unit the VOX120.

The FREE software **VoxPlayer** *Lite* allows a user to select a message and then trigger the VOX400 to



play it remotely via a network connection. You can also adjust the volume of the unit remotely using the software. The **VoxPlayer** *Lite* software is downloaded from a link supplied with each VOX400.



## SOFT1026

### VoxPlayer Pro

For more demanding applications we have also written **VoxPlayer** *Pro* which can control and schedule messages to be played from up to 20 different VoiceOFFs all controlled and managed independently. This is a perfect solution for playing various messages in-store in shops at times and frequencies to suit the environment. For example you could play special offer messages throughout the day and messages to say the store is closing in 10 minutes at the end of the day.

The **VoxPlayer** *Pro* software has a great pedigree and is our upgraded version of our scheduler software that has been used in bus depots to inform the public of messages relating to the station and also in retail parks such as Meadowhall informing the public with messages relating to the site.

## VoxPlayer OEM

As we write our own software if you require custom features and applications these can be added in to our software at a cost. To do this we will need written details of your request and then would quote for the work, a non-refundable deposit would be taken.

#### **TECHNICAL SPECIFICATION**

In or Outdoor Use
6 x Alarm Inputs
Network Function
RS485 Input
Powerful Speaker
Adjustable Volume
Relay Output
Extension Speaker Output
Free Micro SD Card
MP3 File Compatible
Talkback with DVR
Free Software
12V DC

More spec on pg 32.

## Order Code

Code	Description
VOX400	Alarm Activated MP3 Message Player

Add-ons



VoxPlayer Pro Software ... easily control & schedule messages via a PC

**SOFT1026** 



Extension Speaker ... add extra output range to a VoiceOFF (VOX400)

VOX120 - pg24

VOX120



## Movement Activated Message Player

## ... with alarm input for a 2nd message

VOX111, Movement Activated MP3 Message Player

- ✓ Plays MP3s Messages Via Built-in Speaker
- ✓ Movement Detector Triggers Message 1
- ✓ Alarm Input Triggers Message 2
- ✓ Low Profile "In Ceiling" Design
- ✓ 12V Low Voltage Operation

- ✓ 2 Messages Free
- ✓ Record Your Own Messages
- ✓ More Messages Available
- ✓ Play Your Own Messages
- ✓ Bespoke Message Service



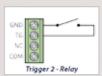
he all new VoiceOFF® "VOX111" is a great way to automatically play pre-recorded messages to visitors" at your business.

> It features a built in PIR that when it detects movement of a person it then plays the pre-recorded message stored in it through a small built in speaker. You can change the message stored in the VOX111 with your own personal one to tailor the message to your particular requirements.

The automatic playing of messages is a great way to inform your visitors of special offers you may have, health and safety advice or you could use it to welcome guests and take a seat.

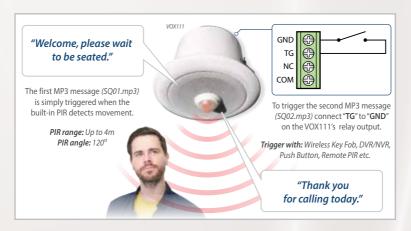
In retail environments you may use the VOX111 to play messages about offers and new items, in a hospital or similar you may inform people to wash or sanitise their hands and installed in school corridors the VOX11 could automatically announce that running is not permitted.

With the ability to change the built in MP3 message, it's really easy to then use the VOX111 to play new messages as requirements change.



The VOX111 can also be triggered to play a different MP3 message by triggering its alarm input. This allows you to link it to others devices such as automatic doors, alarm panels, fire alarms etc. Inside the VOX111 it has the ability to store the two MP3 messages, one is played back from being triggered by the PIR, the second being triggered by something external connected to its alarm input.

The VOX111 is an in-ceiling mount design so that it can sit in a ceiling tile or similar for a clean & easy installation, held in place by two simple spring clips. It is 12V powered and comes with a 12V power supply that would need plugging into a suitable outlet to power the VOX111. Alternatively you could run a 12V power supply from another 12V system within the premises for a neat installation.



To change the MP3 sound files stored on the VOX111 you simply connect it to a suitable computer or laptop and it will see it as a USB drive. Replace the MP3 files with your own using the correct naming protocol as listed in the VOX111's instructions.

Its easy to create your own mp3 messages for VOX11, but if you want an off the shelf message with have 1000's or pre done ones online at VoiceOff.com We have generic welcome messages, heath and safety message even one related to alarms and access control systems.





We have a useful video on the VOX111 that gives a quick overview of it so scan this code to view or type in VOX111 Video into Google and you should find it there.

#### **TECHNICAL SPECIFICATION**

12V DC (PSU Required)
2.1mm DC Socket

Playing - 350mA / Standby - 20mA

Detection Range - Up to 4m 120°
Cut Out Diameter - 108mm

Minimum Recess - 120mm

Internal Use Only
Ø127 x H105mm Max

#### Order Codes

Code			Description	ر	2
VOX111	Move	ement Activate	ed MP3 Message Player	£.	2 REE MP3s!
Contract of the Contract of th	etal Hole Saw Ø108mm	POW151	12V DC 500mA Plug In PSU	3m Female to Male DC Extension Lead	CON360
	00739	POWISI	POW151	CON360	CON360

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## Software to schedule playing messages from the new VOX400

Ideal for retail, health or transport sectors.

- Schedule Messages
- Windows Software
- Up to 20 VOX400s
- I AN or Internet

- Serial or Network
- Message Database
- Automated Solution
- Favourite Messages

The new VOX400 has a network interface which means that in addition to its hardwire inputs you can trigger it to play messages by remote control software over a LAN or the internet.

Each VOX400 is supplied with free software called VoxPlayer Lite which supports basic play functions but not scheduled playing of messages. The software available is as follows;

#### **FREE VoxPLAYER Lite**

This simple Windows program allows an operator to manually trigger the playing of a particular sound file by one of three VOX400 VoiceOff units. The software is preloaded with file information about the six default sounds that ship with the VOX400 but an operator may add new records up to the maximum 1K files. Three buttons on the user interface can be programmed with individual device details and a friendly name given to

each in order to distinguish between them. The software supports units attached locally via serial port (your PC may need a suitable RS232-to-RS485 or USB-to-RS485 adapter) and network attached units via Ethernet. It is backwards compatible with the older VoiceOFF units but be aware that VOX300 and earlier were serial port only.



#### VoxPLAYER Pro

The VoxPlayer Pro extends the functionality of the VoxPlayer Lite version by adding favourites and scheduling and sound file management. This too is a Windows application and again, is fully backwards compatible with the older VOX300 and earlier units.

#### **Favourites**

The device list user interface has programmable 'Favourite' buttons. There are ten favourite buttons for each of the 20 devices, 200 in all. Each button can display a friendly name identifying the underlying sound file to be played by the corresponding device.

Access to any of the supported files, 1K in total per device, is possible via the device record.

#### Scheduling

A very powerful feature of the VoxPlayer Pro is its flexible scheduling ability.

A schedule entry defines an individual sound file to be played by a specified device at a given time of day on a particular day of the week, or, more usually, every day of the week. A built-in schedule editor is able to create repeating entries quickly between globally defined start & stop times, this makes creating multiple entries throughout the day extremely easy. Example: a individual file can be scheduled to play at 7:00am, repeating every 30 minutes until 10:00pm on a particular day, multiple days, or every day. The scheduler supports multiple entries, can be stopped and started under operator control, and can show events pending and optionally completed and/or missed events for any or every day of the week.

#### Sound File Management

For larger deployments this software supports the import and export of sound file information via .csv, this makes the replication of file information between multiple sites or instances of VoxPlayer Pro an easy task. It also facilitates management in an external source such as a spreadsheet should you wish to do so.



#### VoxPLAYER OEM

As we write our own software if you require custom features and applications these can be added in to our software at a cost. So we also offer software in OEM releases with similar features to

the Pro version but with specific tailored features. To do this we will need written details of your request and then would quote for the work and a deposit requested prior to proceeding.



1 per work station



Scan here for the software manual at systemq.com

## VoiceOFF Software Options include...

d		VoxPlayer Lite	VoxPlayer <i>Pro</i>	VoxPlayer <i>OEM</i>
omparison	Maximum Devices (VOX400)	2	20	TBA
INS	Plays Messages	✓	✓	✓
g	Volume Control	✓	✓	✓
0.	Built in scheduler	×	✓	✓
٥	Message repeat function	×	✓	✓
Ware	Configurable Commands	×	✓	✓
77	Bespoke options	×	×	✓
20	Custom Branding & Function	×	×	✓
	Order Code:	SOFT1025	SOFT1026	SOFT1027
	Description:	VoxPlayer Lite	VoxPlayer Pro	VoxPlayer OEM

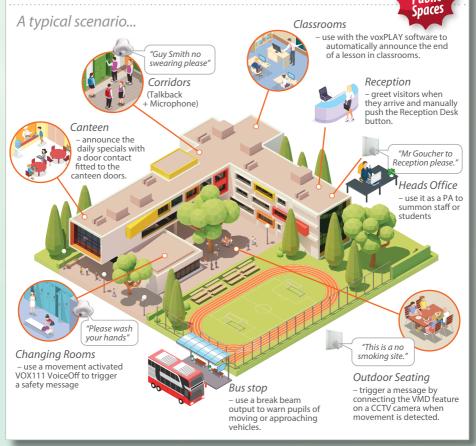
## **Applications**

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## *Ideal for use in Schools, Colleges ...*



Often used in schools, the VoiceOff is a handy loudspeaker and PA solution with automatic, manual and scheduled triggers for playing a message or sound



Voice Off uses are limited only by your imagination, use it for...



## Health & Safety

A popular use for the VoiceOFF range of MP3 message players is for site safety. Up to 6 hard-wired alarm inputs can be used to trigger a message, helping a business comply with the latest health & safety regulations. Or use the **VoxPlayer** *Pro* software to make scheduled announcements throughout the day without any operator required.



## Welcome Messages

The VoiceOFF can be set up to automatically welcome visitors to your site when they are detected by a movement detector such a PIR, break beam, door contact or simply when they press the button on the reception desk. Recording your own personal message is easy or our professional voice over artist can do one for your, find out more on pg 28.



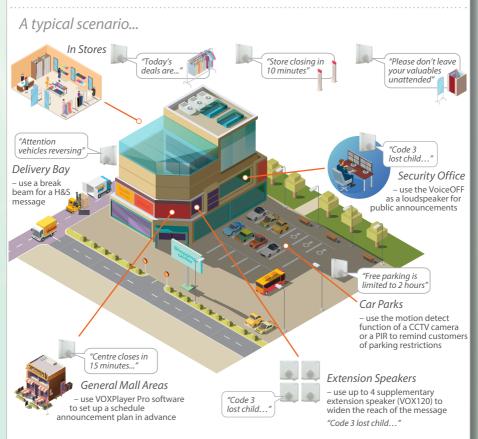
## Sounds & Music

The VoiceOFF can play any MP3 file so that includes sound effects and music too. Check out the range of sounds on pg 27 such as a dog barking or a police car siren designed to deter trespassers onto a property or site. TIP 287 (voiceOFF.com) explains how you can even record your own files.

## A great solution for Retail Environments



VoiceOff units have multiple uses in a retail site, they can be used in parking areas, delivery bays, transport hubs, dining areas for announcements and general health & safety messages. Or inside the stores themselves for promotional purposes.



## There's a Voice Off message to suit most sites...





## **Promotional Messages**

VoiceOFF is a great way to promote your business with the latest deals & offers. Management can play their own MP3 message files and play them directly or over a network using the free **VoxPlayer** *Lite* widget. They can also use the VoiceOFF as a simple loudspeaker to speak live to their customers.



### **Deterrents**

Sounds of dogs barking, sirens approaching or loud music might sound like fun but they can be an effective deterrent especially in remote locations where they can be triggered by a simple PIR or break beam detector. We've pre-recorded a full range of sound effects for you available at a small cost at voiceOFF.com.



## **Scheduled Announcements**

The VoxPlayer *Pro* add-on software is a superb scheduling tool to give extra functionality to a single or many VoiceOff units on a site. An operator is able to preselect a message, when to play it, how many times to repeat and on which of up to 20 VoiceOFF units to play it on! They can even select the preferred volume depending on where the VoiceOFF is located or how it is being used.

Other uses for the VoiceOFF unit and its Sound files include...



**CCTV** Warnings



Fire Alarms



**Phone Systems** 

## **VoiceOFF®**

CC	NTENTS	
Ac	essories	
	Ext Speaker	2
	Microphones	2
	Keyfobs	2
	Keypads	2
	Tools	

## VoiceOFF®



## Expand your VoiceOFF Unit with an Extension Speaker

- ✓ 8W 8 Ω Speaker
- ✓ Wall Mounted
- ✓ IP65 Ivorv ABS Housing
- ✓ Designed for the VoiceOff Unit

Designed specifically for the VoiceOff model Vox400, it simply adds an extra speaker to your unit allowing you to cover a larger area. Use in warehouses, outdoors etc to play the same message in 2 locations.

Code	Description
VOX120	VoiceOff Extension Speaker



CCT865

## PIR Movement

Detectors (3 options)

- ✓ External Use
- ✓ Wall Bracket Included
- √ 12V DC 10mA
- ✓ 3 models

These movement detectors allow automatic detection of a visitor/intruder on a property. Great for external use to trigger a VoiceOFF.

Code	Description
CCT865	18m Standard 90° 12V PIR
CCT866	18m Flat Beam Anti-Pet 12V PIR
CCT867	40m Long Range 5° 12V PIR



**GO PRO** 

... with adjustable gain control!

## 3 Wire Microphone Lead

- ✓ Discreet Ø7.5mm
- ✓ Low Voltage
- ✓ Internal Use
- ◆ KOVERT.com

With the length of the unit just 40mm and a diameter of 7.5mm this tiny microphone discretely adds highquality sound to your CCTV systems.

Code	Description
CCT620	Mic Lead
CCT621	Pro Mic Lead



Microphone Lead with Phono & DC Sockets

... with adjustable gain or moulded

- ✓ Discreet Ø7.5mm
- CCT627 ✓ Low Voltage
  - ✓ Internal Use

Plug & play!

The microphone and electronics are completely built into a pre-wired lead. No set-up required.

Code	Description
CCT623	Microphone Lead
CCT627	Moulded Microphone



## EasyFit Microphone

- ✓ Easy Wall-Mount Design
- ✓ Compact Size
- ✓ Internal Connections
- ✓ Adjustable Gain Facility
- ✓ Internal Use



This audio add-on & pre-amp module is ideal for general CCTV applications or for adding internal sound to pick-up to a traditional CCTV system.

Code	Description
CCT619	Wall Mount Mic



### Ceiling Mount Mic

- ✓ Discreet
- ✓ Stylish Design
- ✓ 3 Wire Fly Lead
- ✓ Silver Case

A discreet ceiling mounted microphone that adds high-quality audio to your CCTV systems. Stylish silver design to suit most offices and commercial buildings. Simple to wire using the 3-wire power and audio connection lead.

Code	Description
CCT629	Ceiling Mount Mic

Great Value!

## Wireless Key Fob & Key Pad Solution

... use the Receiver output to trigger a VoiceOFF to play a message.



1, 2, 3 or 4 button fobs in black or white.

<b>Black Code</b>	White Code	Description
WIR301B	WIR301W	1 Ch Key Fob TX
WIR302B	WIR302W	2 Ch Key Fob TX
WIR303B	WIR303W	3 Ch Key Fob TX
WIR304B	WIR304W	4 Ch Key Fob TX



Wireless 2ch keypads -use as an alternative or in addition to a key fob to trigger the RX. Battery powered, 100m range, internal or external use.

Code	Description
WIR305W	2 Ch Key Pad (White)
WIR305B	2 Ch Key Pad (Black)



1 or 4ch receivers for keypads & receivers. 4ch includes front panel buttons to control 4 separate relays. Latch or non-latchable, volt free outputs, 1A 30V DC load.

Code	Description
WIR401	1 Ch RX
WIR404B	4 Ch RX (Blk)
WIR404W	4 Ch RX (Wht)



#### Bi-metal Holesaw Ø108mm

TOO739 These heavy duty hole saws are ideal for cutting through plasterboard or metal and the ideal fit for mounting the mini VoiceOFF (VOX111).



Hole Saw Arbor Hex

The ideal arbor hex for use with the TOO739 hole saw. Comes complete with a 6mm pilot drill and suits 32 to 152mm bits.



### Terminal Strip to DC Plug

CON370

No soldering is required with these popular DC connectors. They're the fast way to make a DC power plug, simply wire the 0 and 12V and it's done!

> Code CON370



Code TOO704



DC Extension Lead - 3m Female to Male

Extend your DC power supply cables with these handy plug in extension leads. They can be fitted in seconds and feature a 2.1mm DC plug at one end and DC socket on the other. Length 3M.

Code CON360



Plug In Power Supply 12V DC 500mA

Ideal for powering any VoiceOFF model, these low heat plug in power supplies are regulated for a long lifespan. Rated 12V DC, 500mA with a 2.1mm DC plug.

Code POW151



In-Line Power Supply 12V DC 2A

This compact 2A in-line power supply unit is handy for concealing in other equipment with a good reach thanks to a long lead and a detachable UK mains IEC lead.

Code POW901

## **Sound Files**

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## Professionally Pre-Recorded MP3 Audio Messages & Sound Files

... for use in the VoiceOFF and other media players and annunciators

## Over 2000 professional pre-recorded mp3 messages

Our pre-recorded messages have been created with you in mind to make it quick and easy to get a high quality recorded message or sound file to suit your needs, so you don't have to waste time recording your own.

Each message is recorded in an Mp3 format for use on the VoiceOff® and other media playing devices. Messages range from welcoming visitors, warning off intruders, health and safety information to system style messages such as "Alarm Enabled".



## Sample the voice for yourself...

Using your phone and a QR scanner you can listen to a sample of each of the Real Human or Artificial Intelligence voices yourself. This allows you to pick the perfect voice for your needs.

Al Voices Offer a Variety of Accents & Voice Typés

Great for System Messages



Enalish



American



English English American

Real Human Professional Voice Over Artists



Human Male

Frank

Human Female

Try Before You Buy!

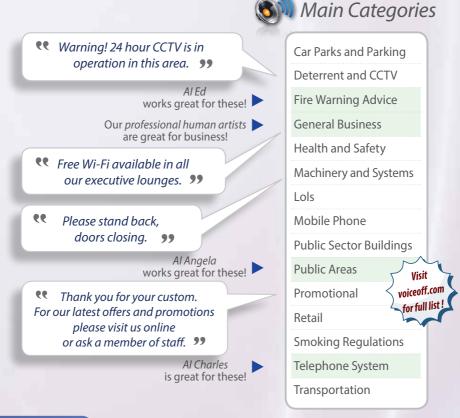
Gail





## Categories of Pre-recorded Mp3 Messages

We have a selection of over 2000 pre-recorded messages to choose from. These have been sorted into 19 Main Categories with over 90 Sub-Categories.



Need a Bespoke Message? If you can't quite find the message you need don't worry we can create it for you. Email us at <code>bespoke@VoiceOff.com</code> and you will automatically get details of how to order your bespoke message.

## Ordering your message is easy...

Simply pick your message and chosen voice by category from our extensive selection then call us with your order on the number below or head to our website to listen to a sample first and then place your order.

### www.voiceoff.com

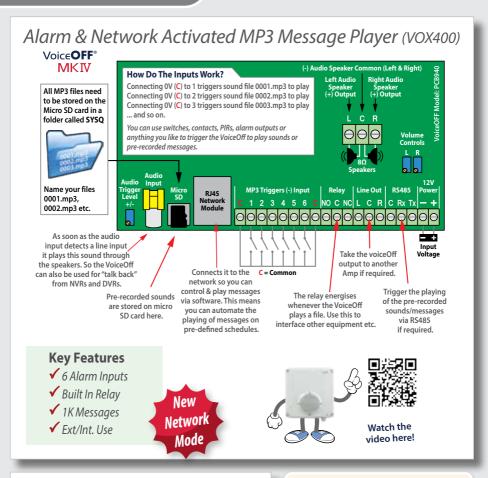
#### Description

Pre-Recorded Al Messages Pre-Recorded Human Voices Bespoke Al Bespoke Human\*

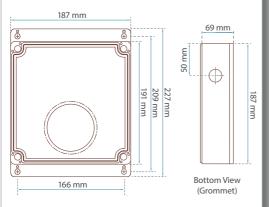
\*T&Cs apply email for details

## **Technical Spec**

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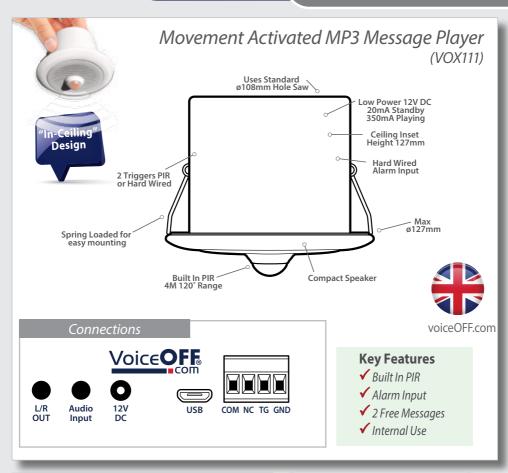


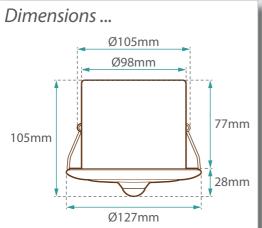
## Dimensions ...



#### **TECHNICAL SPECIFICATION**

6 x NO Alarm Inputs **Network Function Relay Output** Up to 4 Extra Speakers Free Micro SD Card MP3 File Compatible Talkback with DVR Free Software Speaker Output 10W 8 Ω Adjustable Volume 12V DC 120mA Standby 200mA max (Depending on Volume) Wall Mounting Fixing Lugs Ivory ABS Housing Rated IP65 for in or outdoors H234 x W188 x D85mm (Inc. Gland/Speaker)





## TECHNICAL SPECIFICATION 1 x NO Alarm Input

1 x Built In PIR
1 x NC Alarm Output
12V DC (PSU Required)
2.1mm DC Socket
Playing - 350mA / Standby - 20mA
Detection Range - Up to 4m 120°
Cut Out Diameter - 108mm
Recommended Recess - 120mm
Internal Use Only
Ø127 x H105mm Max



Watch the video here on our You Tube channel "System Q CCTV"



## Your VoiceOFF questions answered by our expert



### What can be used to trigger the VoiceOff unit?

The VoiceOff is triggered by simply connecting any of its 6 alarm input terminals to around or zero volts. It can also be triagered using its RS485 and Ethernet connections from other devices such as cameras or access control gear.

## What happens when more than one alarm is triggered in quick succession?

A common question people ask about the VoiceOff is "What happens if a message is playing and another alarm or perhaps the same alarm input is re-triggered?" The answer is the original message plays out until it reaches the end of that message. A triager from the RS485 or Ethernet connections will override this.

#### Can I add an extra speaker to the VoiceOff unit?

Yes. The VOX120 is a slave speaker for the VoiceOff Unit and you can fit up to 4 of these. These are wired via the AUX connection.

## What do I need to power the VoiceOff unit?

The unit requires a regulated 12V DC power supply rated at 200mA. This can be from a power supply or battery.



#### Top Tip

If cabling is tricky you could use a compact PoE splitter inside the case to power the unit from a network using its Ethernet connection.

### How many sound files can I add to the VoiceOff unit?

1K recordings can be added to the VoiceOff. The first 6 can be triggered by the on-board alarm inputs and the rest via the Ethernet and RS485 functions

### Can I download extra files for the VoiceOff unit?

A wide range of additional voice messages and sounds can be downloaded from the VoiceOff website at voiceoff com

#### Can I use music files on the VoiceOff unit?

Yes, you can use any sound file provided that it is in the MP3 format and you have saved it using the correct file naming convention. Don't forget any file will play until the end before a new file can be played.

#### Can I record my own files for the VoiceOff unit?

It's quite easy to record your own audio for the VoiceOff unit. You just need an audio recording device and a computer. The VoiceOff only plays audio files that are stored in the industry standard MP3 format.

### Can I use the VoiceOFF as a loudspeaker?

Yes, a secondary feature of the VoiceOFF is its useful audio amplifier, it has a phono socket accepting line-level input allowing you to deliver content from a variety of other devices. This can be used as an internal or external loudspeaker, to allow the operator to convey clear messages to visitors or even crowds within proximity to the VoiceOFF speaker. Your message will play out of the main VoiceOff unit (VOX400) as well as any slave extension speakers (VOX120) connected to it.

## Where should I site the VoiceOff for the best results?

The Voice OFF is fully weatherproof and can be installed in or outdoors to suit your exact requirements. The VOX400 model is usually best located at head height to attract people's attention when walking past but could easily be installed onto the ceiling or above a door.



There's a smaller movement activated model (VOX111 on pg.10) too that's designed to be mounted flush to an internal ceiling and incorporates a PIR movement detector to activate when someone passes by. This

model is ideal for inside a doorway to activate as someone walks into an area such as a waiting room.



#### What do I need to install the VoiceOFF?

The Voice OFF is really easy and fast to install requiring no special tools other than what is in your toolbox already. It has 4 fixing lugs, so simply use appropriate screws and wall plugs depending on the surface you are fitting the VoiceOFF to. You will need a drill, wall plugs, screws and a screwdriver set. To cable and power the unit you will also need a power supply unit, your MP3 sound files stored on the micro SD card supplied as well as cable such as alarm or CAT5 for the alarm input triggers.

## Can I adjust the unit's volume control?

The VoiceOff has a volume control on its PCB that can be set on installation to match your site requirements. It has 9 levels (0-8) that can also be adjusted remotely using the RS485 and Ethernet controls.



## Can I manually trigger the VoiceOFF to play a message file on my command?

Yes, you can use a simple push button (like a doorbell or panic button) to activate a message, this is handy for a Receptionist to trigger a welcome message to a visitor for example when they see someone has arrived on CCTV. The RS485 and Ethernet allows for a CCTV operator to play a warning message when an intruder or vandal has been spotted on a site.

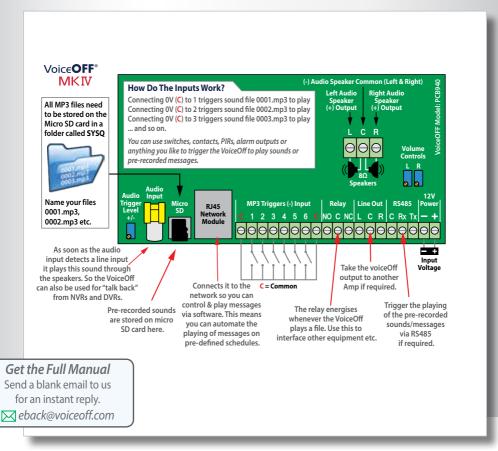
## Can I trigger the VoiceOFF over a LAN or the Internet?

You can. The latest VoiceOFF (Model VOX400 launched 2022) has an Ethernet connection so you can setup a network device of your choice to trigger a specific message. This might be via a standalone network relay (REL019) or from third party devices such as a fire or alarm panel.

This network connectivity also allows you to use the **VoxPlayer Pro** software (pg.14) to schedule and repeat messages at your will and even remotely adjust the unit's volume. The Lite version is a free download to all VoiceOFF customers.

More detailed FAQs about the VoiceOFF mp3 message player & software range can be found on our dedicated website voiceoff.com

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