

Subject: Product Packaging Change Notice

Dear Valued Customer,

Thank you for your support of RED PITAYA products. This letter is to inform you of a product shipping box and labeling change that will take effect on December 1, 2024 for the below products:

(IZD0004) STEMLab 125-14 Calibrated kit

(IZD0005) STEMLab 125-14 Diagnostic kit

(IZD0008) STEMLab 125-14 Ultimate kit

(IZD0033) STEMLab 125-14 X-Channel System (4IN/4OUT)

(IZD0034) STEMLab 125-14 X-Channel System (6IN/6OUT)

(IZD0035) STEMLab 125-14 X-Channel System (8IN/8OUT)

(IZD0036) STEMLab 125-14 X-Channel System (10IN/10OUT)

(IZD0041) STEMLab 125-14 4-Input Diagnostic Kit

(IZD0042) STEMLab 125-14 Edu pack

(IZD0043) STEMLab 125-14 X-Channel System (12IN/12OUT)

(IZD0044) STEMLab 125-14 X-Channel System (14IN/14OUT)

(IZD0045) STEMLab 125-14 X-Channel System (16IN/16OUT)

The small boxes were already replaced in the beginning of the year. Now we are informing you of the big boxes replacement. The new outside shipping box will be 5-layered box, for more secure transportation. The colours will stay the same (red/black/white), only the size and shape will change. Our new packaging will include our RED PITAYA logo on 3 sides of the box. The interior product will be marked with the label on the box. During this transitional period, some shipments may contain a mixture of old and new packages and labels.

Thank you again for your support of RED PITAYA products. Should you have any questions or concerns regarding this notice, please feel free to contact your RED PITAYA representative at supply@redpitaya.com.

Mateja Lampe Rupnik; CEO

Solkan; 25.11.2024

