

Product change notification (PCN)

Title / short description	Firmware update of the QUINT4-UPS/24DC product family
Affected article category	Power supplies and UPS
Change category	Software modification, Marking, Function
Change number	CCM260059-00
Reason for PCN/PDN Revision	

Purpose/objective of the change

Firmware update of the QUINT4-UPS/24DC product family to improve system stability, reliability and cybersecurity (addressing identified CVE vulnerabilities) through optimized battery management, enhanced system behavior and extended diagnostic and energy saving functions.

Detailed description of the change

This Product Change Notification communicates a firmware update for the QUINT4-UPS/24DC product family, introducing version charge V/C07, replacing the previous version charge V/C06. The update focuses on improving system stability, operational reliability. Key enhancements include optimized battery fuse detection, improved switching behavior between standby and mains operation, and a more robust State of Charge (SOC) calculation under dynamic load conditions. In addition, the update introduces an extended quality check for non IQ batteries, which needs to be activated via Power Management Suite (PMS) or industrial network protocols. It is mandatory to enter and save the battery's nominal capacity and the resistance value between UPS and battery. The firmware also provides an optional energy saving feature by allowing deactivation of the LED bar graph. The product's short circuit behavior has been further refined to increase protection performance (FW >=2.1.1). The change has no impact on form, fit or electrical interfaces and ensures full backward compatibility with existing installations. When using PMS with VC07 devices, a new device description file is required. Concerning cybersecurity resilience in industrial applications, PSIRT vulnerabilities CVE-2025-41704, CVE-2025-41705, CVE-2025-41706, CVE-2025-41707 were addressed for QUINT4-UPS/24DC.../EIP devices.

Identifying characteristics

Change will be valid with version charge V/C07. Version charge V/C is printed on product and packaging label.

FW-Version is printed on the lower right part of the side label of the UPS.

Start of Production (SOP)	-	Last Time Delivery (LTD)	-
Effective date (EOP)	2026-09-01	End of Service (EOSR)	-
End of Sales (EOS)	-		

Short-term change (< 6 months) or discontinuation (< 12 months), due to:

- | | | |
|--|--|--|
| ☒ Software / Firmware Bugfix | ☐ Short-term delivery stop by supplier | ☐ Short-term recall by supplier |
| ☐ Force majeure | ☒ Product improvement with customer benefits | |
| ☐ Others | | |

Attachments

- Material_list.csv
- PCN-CCM260059-00_EN

Material list

Item no.	Item Type	Hardware old	Firmware new	Item no.	Substitute item Type
2906990	QUINT4-UPS/24DC/24DC/5	V/C 06	V/C 07		
2906991	QUINT4-UPS/24DC/24DC/5/USB	V/C 06	V/C 07		
2906993	QUINT4-UPS/24DC/24DC/5/PN	V/C 06	V/C 07		
2906994	QUINT4-UPS/24DC/24DC/5/EIP	V/C 06	V/C 07		
2906996	QUINT4-UPS/24DC/24DC/5/EC	V/C 06	V/C 07		
2907066	QUINT4-UPS/24DC/24DC/10	V/C 06	V/C 07		
2907067	QUINT4-UPS/24DC/24DC/10/USB	V/C 06	V/C 07		
2907068	QUINT4-UPS/24DC/24DC/10/PN	V/C 06	V/C 07		
2907069	QUINT4-UPS/24DC/24DC/10/EIP	V/C 06	V/C 07		
2907070	QUINT4-UPS/24DC/24DC/10/EC	V/C 06	V/C 07		
2907071	QUINT4-UPS/24DC/24DC/20	V/C 06	V/C 07		
2907072	QUINT4-UPS/24DC/24DC/20/USB	V/C 06	V/C 07		
2907073	QUINT4-UPS/24DC/24DC/20/PN	V/C 06	V/C 07		
2907074	QUINT4-UPS/24DC/24DC/20/EIP	V/C 06	V/C 07		
2907076	QUINT4-UPS/24DC/24DC/20/EC	V/C 06	V/C 07		
2907077	QUINT4-UPS/24DC/24DC/40	V/C 06	V/C 07		
2907078	QUINT4-UPS/24DC/24DC/40/USB	V/C 06	V/C 07		
2907079	QUINT4-UPS/24DC/24DC/40/PN	V/C 06	V/C 07		
2907080	QUINT4-UPS/24DC/24DC/40/EIP	V/C 06	V/C 07		
2907081	QUINT4-UPS/24DC/24DC/40/EC	V/C 06	V/C 07		

PCN/PDN Number	Customer Number	Company Name	Street	Postcode/Zip Code	City	Phoenix Contact Item-Nr. (changed/discontinued article)	Phoenix Contact Item Designation (changed/discontinued article)	Quantity Sales 2024	Quantity Sales 2025	Quantity Sales 2026	Quantity Orders 2026	Report Date	Substitute Item	Replacement Product Designation
CCM260059	34792	Premier Farnell UK Ltd Sales Marketing & Admin Centre	Canal Road	LS12 2TU	Leeds	2907067	QUINT4-UPS/24DC/24DC/10/USB	4	0	0	0	18.08.2026		
CCM260059	34792	Premier Farnell UK Ltd Sales Marketing & Admin Centre	Canal Road	LS12 2TU	Leeds	2907069	QUINT4-UPS/24DC/24DC/10/EIP	20	61	20	20	18.08.2026		
CCM260059	34792	Premier Farnell UK Ltd Sales Marketing & Admin Centre	Canal Road	LS12 2TU	Leeds	2907071	QUINT4-UPS/24DC/24DC/20	9	11	29	29	18.08.2026		
CCM260059	34792	Premier Farnell UK Ltd Sales Marketing & Admin Centre	Canal Road	LS12 2TU	Leeds	2907077	QUINT4-UPS/24DC/24DC/40	4	21	0	0	18.08.2026		
CCM260059	34792	Premier Farnell UK Ltd Sales Marketing & Admin Centre	Canal Road	LS12 2TU	Leeds	2907066	QUINT4-UPS/24DC/24DC/10	3	0	-2	-2	18.08.2026		